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Crestwood, IL 60418

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Crestwood, IL 60418



VILLAGE OF CRESTWOOD

ANNUAL WATER QUALITY REPORT

2019

PART 1

CONSUMER CONFIDENCE REPORT

This report summarizes the quality of water that we provided in 2019 including details about where your water comes from, what it contains, and how it compares to standards set by the regulatory agencies.

If you have any questions about this report or concerning your water system, please contact The Village of Crestwood, at 708-371-4800. We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regular scheduled meetings on the first and third Thursday of every month at 8:00 p.m. at the Crestwood Civic Center, 14025 S. Kostner Ave., Crestwood, Illinois.

Village of Crestwood water source: The Village of Crestwood purchases water from the Village of Alsip which is supplied by the City of Chicago.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA'S Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the USEPA'S Safe Drinking Water Hotline (1-800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it can dissolve naturally occurring minerals and radioactive materials, and pick up substances resulting from the presence of animals or human activity. Possible contaminants consist of:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife;

Inorganic Contaminants, such as salts and metals, which may be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming;

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff and residential use;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial process and petroleum production, and may also come from gas stations, urban storm water runoff and septic systems; and

Radioactive Contaminants, which may be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, USEPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

2019 Water Quality Data

DATA TABULATED BY CHICAGO DEPARTMENT OF WATER MANAGEMENT
0316000 CHICAGO

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Highest Level Detected: This column represents the highest single sample reading of a contaminant of all the samples collected in 2019.

Range of Detections: This column represents a range of individual sample results, from lowest to highest that were collected during the CCR calendar year.

Date of Sample: If a date appears in this column, the Illinois EPA requires monitoring for this contaminant less than once per year because the concentrations do not frequently change. If no date appears in the column, monitoring for this contaminant was conducted during the Consumer Confidence Report calendar year.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

N/A: Not applicable

DETECTED CONTAMINANTS

Contaminant (unit of measurement) Typical source of Contaminant	MCLG	MCL	Highest Level Detected	Range of Detections	Violation	Date of Sample
Turbidity Data						
Turbidity (NTU/Lowest Monthly % ≤0.3 NTU) Soil runoff	N/A	TT (Limit: 95%≤0.3 NTU)	Lowest Monthly %: 100%	100% - 100%		
Turbidity (NTU/Highest Single Measurement) Soil runoff	N/A	TT (Limit 1 NTU)	0.14	N/A		
Inorganic Contaminants						
Barium (ppm) Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits	2	2	0.0208	0.0195 – 0.0208		
Nitrate (as Nitrogen) (ppm) Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits	10	10	0.35	0.33 – 0.35		
Total Nitrate & Nitrite (as Nitrogen) (ppm) Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits	10	10	0.35	0.33 – 0.35		
Total Organic Carbon (TOC)						
TOC	The percentage of TOC removal was measured each month and the system met all TOC removal requirements set by IEPA.					
Unregulated Contaminants						
Sulfate (ppm) Erosion of naturally occurring deposits	N/A	N/A	26.7	25.8 – 26.7		
Sodium (ppm) Erosion of naturally occurring deposits; Used as water softener	N/A	N/A	10.2	8.73 – 10.2		
State Regulated Contaminants						
Fluoride (ppm) Water additive which promotes strong teeth	4	4	0.79	0.62 – 0.79		
Radioactive Contaminants						
Combined Radium (226/228) (pCi/L) Decay of natural and man-made deposits.	0	5	0.84	0.50 – 0.84		02-11-2014
Gross Alpha excluding radon and uranium (pCi/L) Decay of natural and man-made deposits.	0	15	6.6	6.1 – 6.6		02-11-2014

Units of Measurement

ppm: Parts per million, or milligrams per liter

ppb: Parts per billion, or micrograms per liter

NTU: Nephelometric Turbidity Unit, used to measure cloudiness in drinking water

%≤0.3 NTU: Percent of samples less than or equal to 0.3 NTU

pCi/L: Picocuries per liter, used to measure radioactivity

TURBIDITY

Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration system and disinfectants.

UNREGULATED CONTAMINANTS

A maximum contaminant level (MCL) for this contaminant has not been established by either state or federal regulations, nor has mandatory health effects language. The purpose for monitoring this contaminant is to assist USEPA in determining the occurrence of unregulated contaminants in drinking water, and whether future regulation is warranted.

FLUORIDE

Fluoride is added to the water supply to help promote strong teeth. The Illinois Department of Public Health recommends an optimal fluoride level of 0.7 mg/L with a range of 0.6 mg/L to 0.8 mg/L.

SODIUM

There is no state or federal MCL for sodium. Monitoring is required to provide information to consumers and health officials who have concerns about sodium intake due to dietary precautions. If you are on a sodium-restricted diet, you should consult a physician about the level of sodium in the water.

SOURCE WATER ASSESSMENT SUMMARY

Source Water Location

The City of Chicago utilizes Lake Michigan as its source water via two water treatment plants. The Jardine Water Purification Plant serves the northern areas of the City and suburbs, while the Sawyer (formerly South) Water Purification Plant serves the southern areas of the City and suburbs. Lake Michigan is the only Great Lake that is entirely contained within the United States. It borders Illinois, Indiana, Michigan, and Wisconsin, and is the second largest Great lake by volume with 1,180 cubic miles of water and third largest by area.

Source Water Assessment Summary

The Illinois EPA implemented a Source Water Assessment Program (SWAP) to assist with watershed protection of public drinking water supplies. The SWAP inventories potential sources of contamination and determined the susceptibility of the source water to contamination. The Illinois EPA has completed the Source Water Assessment Program for our supply. Further information on our community water supply's Source Water Assessment Program is available by calling the City of Chicago, Department of Water Management at 312-744-6635.

Susceptibility to Contamination

The Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems. The very nature of surface water allows contaminants to migrate into the intake with no protection only dilution. This is the reason for mandatory treatment of all surface water supplies in Illinois. Chicago's offshore intakes are located at a distance that shoreline impacts are not usually considered a factor on water quality. At certain times of the year, however, the potential for contamination exists due to wet-weather flows and river reversals. In addition, the placement of the crib structures may serve to attract waterfowl, gulls and terns that frequent the Great Lakes area, thereby concentrating fecal deposits at the intake and thus compromising the source water quality. Conversely, the shore intakes are highly susceptible to storm water runoff, marinas and shoreline point sources due to the influx of groundwater to the lake.

Further information on our community water supply's Source Water Assessment Program is available by calling the City of Chicago, Department of Water Management at 312-744-6635.

2019 VOLUNTARY MONITORING

The City of Chicago has continued monitoring for Cryptosporidium, Giardia and E. coli in its source water as part of its water quality program. To date, Cryptosporidium has not been detected in these samples, but Giardia was detected in 2010 in one raw lake water sample collected in September 2010. Treatment processes have been optimized to provide effective barriers for removal of Cryptosporidium oocysts and Giardia cysts in the source water, effectively removing these organisms in the treatment process. By maintaining low turbidity through the removal of particles from the water, the possibility of Cryptosporidium and Giardia organisms getting into the drinking water system is greatly reduced.

In 2019, CDWM has also continued monitoring for hexavalent chromium, also known as chromium-6. USEPA has not yet established a standard for chromium-6, a contaminant of concern which has both natural and industrial sources. Please address any questions or concerns to DWM's Water Quality Division at 312-742-7499. Data reports on the monitoring program for chromium-6 are posted on the City's website which can be accessed at the following address below:

http://www.cityofchicago.org/city/en/depts/water/supp_info/water_quality_resultsandreports/city_of_chicago_emergincontaminantstudy.html

For more information, please contact
Andrea Putz, Deputy Commissioner, Water Quality - Bureau of Water Supply
at 312-744-8190

Chicago Department of Water Management
Bureau of Water Supply
1000 East Ohio Street
Chicago, IL 60611
Attn: Andrea Putz

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by:
The City of Chicago
Department of Water Management
Water System ID# IL0316000

Consumer Confidence Report

Annual Drinking Water Quality Report

CRESTWOOD

IL0310600

Annual Water Quality Report for the period of January 1 to December 31, 2019

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

The source of drinking water used by CRESTWOOD is Purchased Surface Water

For more information regarding this report contact:

Name Thomas Strutzenberg

Phone 708-371-4800

Este informe contiene información muy importante sobre el agua que usted bebe. Tradúzcalo ó hable con alguien que lo entienda bien.

Source of Drinking Water
<p>The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.</p> <p>Contaminants that may be present in source water include:</p> <ul style="list-style-type: none">- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

<p>Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (800) 426-4791.</p>	<p>In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. EPA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.</p> <p>Some people may be more vulnerable to contaminants in drinking water than the general population.</p> <p>Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers.</p> <p>EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).</p>
	<p>If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.</p>

Source Water Information

Source Water Name

Type of water

Report Status

Location

Source Water Assessment

We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regularly scheduled meetings. The source water assessment for our supply has been completed by the Illinois EPA. If you would like a copy of this information, please stop by City Hall or call our water operator at **708-371-4800**. To view a summary version of the completed Source Water Assessments, including: Importance of Source Water; Susceptibility to Contamination Determination; and documentation/recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at <http://www.epa.state.il.us/cgi-bin/wp/swap-fact-sheets.pl>.

Source of Water: CHICAGO The Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems. The very nature of surface water allows contaminants to migrate into the intake with no protection only dilution. This is the reason for mandatory treatment for all surface water supplies in Illinois. Chicago's offshore intakes are located at a distance that shoreline impacts are not usually considered a factor on water quality. At certain times of the year, however, the potential for contamination exists due to wet-weather flows and river reversals. In addition, the placement of the crib structures may serve to attract waterfowl, gulls and terns that frequent the Great Lakes area, thereby concentrating fecal deposits at the intake and thus compromising the source water quality. Conversely, the shore intakes are highly susceptible to storm water runoff, marinas and shoreline point sources due to the influx of groundwater to the lake.

2019 Regulated Contaminants Detected

Lead and Copper

Definitions:

Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	08/03/2017	1.3	1.3	0.11	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.
Lead	08/03/2017	0	15	2.3	1	ppb	N	Corrosion of household plumbing systems; Erosion of natural deposits.

Water Quality Test Results

Definitions:

The following tables contain scientific terms and measures, some of which may require explanation.

Avg:

Regulatory compliance with some MCLs are based on running annual average of monthly samples.

Level 1 Assessment:

A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment:

A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum Contaminant Level or MCL:

The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG:

The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum residual disinfectant level or MRDL:

The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal or MRDLG:

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

na:

not applicable.

mrem:

millirems per year (a measure of radiation absorbed by the body)

ppb:

micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.

Water Quality Test Results

ppm: milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.
 Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water.

Regulated Contaminants

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chlorine	2019	0.6	0.6 - 0.6	MRDLG = 4	MRDL = 4	ppm	N	Water additive used to control microbes.
Haloacetic Acids (HAA5)	2019	15	8.57 - 17.5	No goal for the total	60	ppb	N	By-product of drinking water disinfection.
Total Trihalomethanes (TTHM)	2019	42	19.74 - 70.9	No goal for the total	80	ppb	N	By-product of drinking water disinfection.

Violations Table

Consumer Confidence Rule		
The Consumer Confidence Rule requires community water systems to prepare and provide to their customers annual consumer confidence reports on the quality of the water delivered by the systems.		
Violation Type	Violation Begin	Violation End
CCR REPORT	07/01/2019	07/22/2019
Violation Explanation We failed to provide to you, our drinking water customers, an annual report that informs you about the quality of our drinking water and characterizes the risks from exposure to contaminants detected in our drinking water.		



13840 SOUTH CICERO AVENUE • CRESTWOOD, ILLINOIS 60418 • 708-371-4800 • FAX 708-371-4849

LOUIS PRESTA
MAYOR

CATHERINE M. JOHNSON
CLERK

VILLAGE OF CRESTWOOD
MEETING TIMES AND PLACES
JANUARY 1, 2020

TRUSTEES
PATRICIA THERESA FLYNN
ANTHONY J. BENIGNO
WILLIAM B. PIEROTH
LINDA M. MADLENER
MICHAEL J. McINERNEY
KEVIN WASAG

1. VILLAGE BOARD MEETING – CRESTWOOD CIVIC CENTER,
14025 S. KOSTNER AVE., CRESTWOOD, IL 60418
(NEW CIVIC CENTER UNDER CONSTRUCTION – 13820 S. CICERO AVE.)
1st and 3rd Thursday of each month @ 8:00 p.m., except where noted.
The dates are as follows: January 2nd and 16th, February 6th and 20th,
March 5th and 19th, April 2nd and 16th, May 7th and 21st, June 4th and 18th,
July 16th, August 20th, September 3rd and 17th, October 1st and 15th,
November 5th and 19th, and December 3rd and 17th.
 2. COMMITTEE OF THE WHOLE – VILLAGE HALL,
13840 S. CICERO AVE., CRESTWOOD, IL 60418
1st and 3rd Tuesday of each month @ 7:00 p.m., except where noted.
The dates are as follows: January 14th, February 4th and 18th, March 3rd, 17th
and 31st, April 14th, May 5th and 19th, June 2nd and 16th, July 14th, August 18th,
September 1st, 15th and 29th, October 13th, November 3rd and 17th and
December 1st and 15th.
 3. PLAN COMMISSION/ZONING BOARD OF APPEALS – VILLAGE HALL,
13840 S. CICERO AVE., CRESTWOOD, IL 60418
2ND AND 4TH Monday of each month @ 8:30 p.m.
 4. ADMINISTRATIVE ADJUDICATION HEARINGS-CRESTWOOD CIVIC CENTER,
14025 S. KOSTNER AVE., CRESTWOOD, IL 60418
(NEW CIVIC CENTER UNDER CONSTRUCTION – 13820 S. CICERO AVE.)
2nd Thursday of each month @ 5:00 p.m., unless otherwise noticed or
rescheduled.
- REDLIGHT CAMERA HEARINGS – CRESTWOOD CIVIC CENTER,
14025 S. KOSTNER AVE., CRESTWOOD, IL 60418
(NEW CIVIC CENTER UNDER CONSTRUCTION – 13820 S. CICERO AVE.)
2ND Wednesday of each month @ 5:00 p.m. except November, when
they will be held on the 1st Wednesday of the month @ 5:00 p.m.